

Terms & Conditions

The following terms and conditions apply unless otherwise agreed upon in writing by Hypersign:

1. Unless specifically stated, quotations expire 30 days after the date of quotation.
2. It is assumed that data and power connectivity will be provided to all anticipated locations.
3. Data and power must be ready and active at all installation locations prior to equipment being ordered or installed by Hypersign. Additional charges may apply if data and power are not active once installation is scheduled.
4. All Hypersign licenses and extensions are an annual license and include software updates and customer support.
5. Licenses will automatically renew unless we receive a written notice from the customer requesting to cancel the license subscription 30 days prior to the renewal date.
6. License renewal invoices will be automatically issued electronically 30 days prior to renewal date, unless otherwise specified.
7. If payment is not received by the renewal date, services will be terminated until payment is received.
8. Prices exclude use, sales, value added, and any other taxes (including international duties and taxes), unless specified and included in the quoted price.
9. When applicable, taxes will appear as a separate item on Hypersign's invoice.
10. Customers will pay taxes unless Hypersign is provided with a resale exemption certificate for the jurisdiction of the customer's place of business and/or any jurisdiction to which product is directly shipped.
11. Prices exclude shipping and handling charges, unless specified and included in the quoted price.
12. When applicable, shipping and handling charges will appear as a separate item on Hypersign's invoice. If no transportation method is provided, Hypersign will ship by best way freight determined by Hypersign.
13. Standard shipping speed is ground freight transportation unless otherwise specified on the customer's purchase order.

14. Payment Terms: Net 30 Days unless otherwise predetermined. Credit Cards, eChecks and ACH are all accepted payment methods. Credit card orders are subject to a 4% processing fee.
15. All hardware will be invoiced once Hypersign receives shipping confirmation from the manufacturer. Software will be invoiced separately.
16. All prices are in U.S. dollars.
17. Standard delivery time is 5-6 weeks after receipt of order. Time may vary based on product availability and customer readiness.
18. Hypersign does not provide a warranty for any hardware. Please refer to the manufacturer's warranty on all equipment purchased.
19. The customer is responsible for opening and inspecting products for damage and proper functionality within 10 days of receipt. If written notification is not received within 10 days, customers will be deemed to have accepted the products free of shipping damage and in good working order.
20. Color calibration is not an included service.
21. If receiving Creative Services, you will be given a maximum of 3 design proofs followed by a final design approval. You have 2 business days to provide changes/comments on a proof otherwise it is automatically moved to the 'final approval' design phase. During the final approval design phase, you are able to make any final design change requests, however the design is considered approved once these changes are made and no additional preview for change requests are allotted. You have 5 business days to provide approval of the final design, if approval is not received during that time frame, the design is considered 'approved' as-is. If equipment is not provided by Hypersign, it must be fully operational by the final creative proofing stage. Please note this is subject to change if a project is needed on a rushed schedule.
22. If a PO is submitted in lieu of a signed quote it is assumed that all terms and conditions are accepted.
23. All hardware will be invoiced once Hypersign receives shipping confirmation from the manufacturer. Software will be invoiced separately.
24. Customers are responsible for all software updates on hardware purchased through Hypersign. This includes Hypersign+ optimized Windows players.

P.O. BOX 877, Drayton, SC 29333 | 864.572.7720 | <https://hypersign.com/>